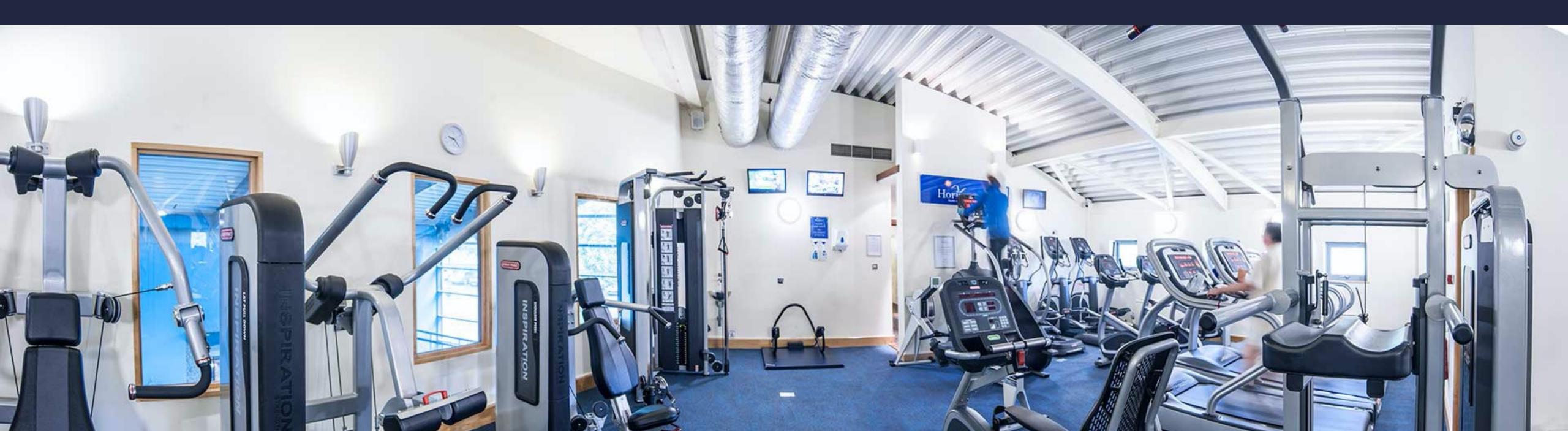
Apollo Hotel Basingstoke ****

Project Restart HORIZONS GYM AND SWIMMING POOL



Reopening on 6th September 2020

- Due to government guidelines the spa pool, sauna and steam room will remain closed.
- Our priority remains to be your safety as well as the safety of the staff, so we will be strictly following the government recommendations and will enforce any number of new procedures, should things change.
- Please regularly check back to see of any updates.



Entering & Exiting Horizons

- Entrance to Horizons will be via the main hotel reception.
- Face coverings must be used while in the hotel, including the changing facilities.
- Revised opening times will be from 07.00 until 21.00,
 Monday through Friday. While we will open from 08.00 until 20.00 on Saturday and Sunday.
- You will exit Horizons from the side door to the car park.



Staying Healthy

- Any persons using Horizons must be healthy and have zero symptoms of Covid-19, as per the governments advice.
- We reserve the right to refuse entry to the building, should we suspect any breeches of the governments advice.
- If you are symptomatic of corona virus, you MUST not try to enter the premises.



Personal Details

- Your details MUST be recorded upon each visit, to comply with the 'track & trace' guidelines.
 - Your temperature will also be taken.
- We can not accept any member's guests or day visitors, at this time.



Changing Rooms

- The changing rooms are only to be used as an area to temporarily store your belongings.
 - You must arrive 'beach ready' for your sessions.
- We must try and restrict usage to be limited to FOUR persons at any one time within a changing room (unless it is a family bubble).
- The areas around Horizons will be sanitised every hour, or as required subject to usage.
- Any items left behind in the changing rooms or other areas will be removed to our waste disposal area.



User Numbers

- Users will be limited to only 10 persons in the pool at one time and only 10 persons to using the gym at one time.
- You are advised to exercise for no more than one hour, in either the pool or the gym.
 - We are currently not planning to operate a booking system.
- If there happens to be a high demand, persons may be asked to wait in the hotel lounge.
- Over the coming months there will be no classes taking place within the pool. This will be revised at a future date.



Swimming Pool

- You will be delighted to know that the pool area and the changing rooms have been refurbished during lockdown.
- We can only allow 10 persons in the pool at one time.
 - These numbers in the swimming pool MUST allow for social distancing.
- The areas around Horizons will be sanitised every hour, or as required subject to usage.
- The hotel will not be issuing any towels.
- Any items left behind in the changing rooms or other areas will be removed to our waste disposal area.
- Over the coming months there will be no classes taking place within the pool. This will be revised at a future date.



Horizons Gym

- We can only allow 10 persons in the gym at one time.
 - These numbers MUST allow for social distancing.
- Certain gym equipment will be closed for use, to allow suitable social distancing.
- The areas around Horizons will be sanitised every hour, or as required subject to usage.
- The hotel will not be issuing any towels.
- Any items left behind in the changing rooms or other areas will be removed to our waste disposal area.



Government Guidelines

As government guidelines change, so will we!

We will adapt to each eventuality with the main goal to ensure your safety and the quality in which we deliver our service to meet all of your needs.



Our Promise

Our promise to you is to ensure a safe and clean environment throughout the hotel.

We ask you to support us to ensure both you and our team are protected.

Thank you!

