

Apollo Hotel
Basingstoke ★★★★★

Project Restart

Providing Clean and Safe Accommodation



Your Arrival

- Social distancing adhered to
- Temperature screening
- Hand sanitising stations available throughout the hotel, including reception
- Hourly cleaning throughout all public areas
- Designated One way walking routes
- Credit card transactions only. Contactless if possible
- Employees provided with facemasks or other suitable PPE
- Payment taken on, or before, arrival

Your Departure

- Social distancing adhered to
- Invoices emailed
- Key card drop off box
- All key cards will go through sanitising process

Your Bedroom

- Head housekeeper will inspect all bedrooms once cleaned
- Room sealed once head housekeeper has finished
 - There will be no re-entry into that room until your arrival
- All cups and cutlery will be cleaned in our dishwasher on a full-cycle at 85 degrees between each guest stay
- Rooms will not be serviced during your stay
- Additional towels/bedding provided upon request

Touch Point Areas of Bedrooms

We are focussed on all high frequency touch point areas within our bedrooms. These areas need most attention as they can lead to the spread of bacteria. When cleaning the bedrooms, we will pay special attention to all the touch point areas which include the following:

- TV remote control
- Lamps
- Telephone
- All handles including doors and windows
- Desk and chair
- Light switches and controls
- Towel rail

Brasserie Restaurant & Library Bar Area

- Social distancing adhered to
- Contactless payment
- Table service only
- Hand sanitising stations available
- Disposable menus
- Collection zone within the restaurant
- Tables will be displayed as clean after going through cleaning process, only done once vacant
- Single use seasoning and condiments
- Employees provided with facemasks or other suitable PPE

Meetings

- Sanitiser and antibacterial wipes in all rooms
- Sanitiser stations set up around conference facilities
- Social distancing adhered to
- Individual water bottles with no glassware
- Tea and coffee served to the meeting room
- Room refreshed when vacant
- Reduced numbers within meetings area

Government Guidelines

As government guidelines change, so will we!

We will adapt to each eventuality with the main goal to ensure your safety and the quality in which we deliver our service to meet all of your needs.

Our Promise

Our promise to you is
to ensure a safe and
clean environment
throughout the hotel.

We ask you to support
us to ensure both you
and our team are
protected.

Thank you!